

Dear Partners, Supporters, and Friends of the NRO:

The Neighborhood Resource Organization is pleased to present the *Neighborhood Safety Toolkit*.

This Toolkit is the first in a planned series of publications produced by the NRO, designed to help neighborhood residents and organizations in Erie County find resources and partners to help bring about comprehensive neighborhood revitalization.

This toolkit was developed in response to comments and inquiries made during neighborhood group meetings and one-on-one conversations with residents. It contains a brief overview of how to organize a neighborhood group, a quick reference library of the most commonly asked-about property maintenance issues and city ordinances, important contact information, an overview of the county 9-1-1 system and safety checklists.

The goal of the Toolkit series is not to tell you how to "fix" neighborhood problems, but to provide information on how to band together, recognize your strengths, provide practical information, encourage the formation of relationships with municipal officials such as police and code enforcement, and to empower our communities so that we can create positive change in our own neighborhoods.

The NRO is here to help! Please don't hesitate to contact us at nroerie.org for tips, coaching, best practices and more as your neighborhood moves from good to great.